

Privacy Policy from Welocate BV

We respect your privacy and process your personal data only for the purpose for which you have provided it and in accordance with the General Data Protection Regulation (GDPR).

1. Company details

Company name: Welocate BV
Address: Schweitzerlaan 76, 1187 JD Amstelveen
Telephone: +31 (0)20 760 8282
Website: <https://welocate.com>
Chamber of commerce registration number: 64004147
VAT number: NL855484330B01

2. Use of personal data

When using our services and website, you leave certain information with us. That may be personal data. This depends on the services and functionalities that you choose to use on our website.

Personal data

Depending on the services and functionalities that you use on our website, we may process the following personal data:

- Name and address details
- Telephone number
- Email address
- Gender; exclusively used for the completion of our services / products
- Property address; exclusively used for the completion of our services / products
- Type of property; exclusively used for the completion of our services / products
- Purpose; exclusively used for the completion of our services / products
- Name of mortgage provider; exclusively used for the completion of our services / products
- Renovation costs; exclusively used for the completion of our services / products
- Nationality/language; exclusively used for the completion of our services / products
- Information regarding purchase/search assignment (price class and search area); exclusively used for the completion of our services / products
- User name
- Login credentials
- Information about your use of services and products that you enter when you use our comparison tools
- Information that you fill in yourself in an open field, such as a message in the contact form
- Technical measurement data of the equipment, such as IP-address, MAC address, identifiers in cookies and your surfing behaviour on our website for internal use

Purposes

Welocate only collects your personal data that is necessary for the completion of the agreement.

The data will never will be provided to third parties that are not involved in the agreement. We use your personal data solely for the completion of the assignment for one of the following products:

- Appraisal
- Construction check
- Notary offers
- Selling a property

- Buying a property
- Newly built property report
- Energy label
- Energy advice
- Energy comparisons
- Interpreter services
- Renovation arrangements

Provision to third parties

For the completion of the agreement, the following third parties are used:

- Local appraisers
- Validation institutes
- Nederlands Register voor Taxateurs (NRVT)
- Local agents for buying and selling
- Building inspectors
- Notaries
- Mortgage advisers (only the one you provide)
- Mortgage providers
- Third parties for the settlement or collection of payments
- Mail deliverer for communication via mail
- Tax service companies
- Energy comparison providers
- Interpreter services
- Renovators/builders/painting companies
- Moving companies
- Maatwerk Woondiensten BV

We will not provide the information provided by you to other parties unless this is legally required or permitted. For example, it is possible that the police will request information from us in the context of fraud investigations. In that case we are legally obliged to provide this information.

3. Receipt from third parties

Our process is organized in such a way that your mortgage advisor or broker can unburden you when applying for one of our products. Your personal data will be processed as described under 'Provision to third parties'.

4. Profiling and use of cookies

Welocate only uses cookies to improve the online experience on their own website <https://welocate.com>. The cookies are not used for commercial purposes.

We do not make use of automated decision making or profiling. We take all decisions within the framework of improving existing services.

5. Outside the EU

Your personal data will be processed exclusively within the EU.

6. Minors

If you are 16 or younger, you may only use our website under the supervision of your parents or legal representatives.

7. Wijzigingen in deze privacyverklaring

We can change this privacy statement. Changes are published on our website <https://welocate.com>.

8. View, change or delete your data

If you have an account you can log in to view, change or delete your data. You can also contact our customer service:

- Telephone: +31 (0)20 760 8282, Monday to Friday from 09.00 until 17:30
- Email: via the contact form on our website or info@welocate.com
- Chat: via the chat function on <https://welocate.com>
- Post: Welocate B.V., Schweitzerlaan 76, 1187 HD Amstelveen

To prevent abuse of personal data, we can ask you further questions to ensure that it is the right person.

9. Authority Personal Data

Of course, we do everything we can to resolve complaints about the processing of your personal data together with you. If this does not work, you have the right under the privacy legislation to file a complaint with the privacy regulator, the Dutch Data Protection Authority. You can contact them for this.